



"Hi Miles!

Josh and I got back home safely to DC today. I just wanted to thank you again for setting up such a wonderful trip for us. Other than the issues with Latam Airlines [delayed flight from Iquitos] - which seem to be pretty common, as we heard in the airport (and obviously completely out of any of our control) - the trip was absolutely incredible and we are so blessed to come back with such great memories.

Oh, and we LOVED, loved, loved the Palacio del Inka, thank you again for that upgrade. I would recommend that hotel to any of your clients who are visiting Cusco. One of the nights we stayed in and decided to eat there at the hotel and had a 5-course meal with wine pairing that was super reasonably priced and a total gastronomic treat!

*PeruNorth* provided excellent guides in Aguas Calientes and Cusco, and we have decided that private tours are absolutely the way to go ... We really enjoyed the one-on-one attention that we got and the ability to go at our own pace, dive in to the things we wanted, etc.

Like I said, every single one of our guides and drivers were super friendly and made us feel at ease and very well taken care of. But I have to call out our guide in Machu Picchu, in particular. My husband and I hit it off with Juan Jose from the first minute we met him and he was such a fantastic representative of the company, but more importantly the culture and warmth of the Peruvian people.

We liked him so much we asked if he would meet us for lunch the next day and even though his time with us was technically over the day before, he met us for lunch on his own time and gave us recommendations for places to go in Cusco when we departed the following day.

Anyway, just wanted to make sure you knew we are uber satisfied customers! I hope to work with you again sometime in the future."

**Kim & Josh Ford  
Odenton, MD**